

HOUSING MANAGEMENT SUB COMMITTEE MEETING NO.221 : WEDNESDAY, 24TH OCTOBER 2018

Report No.12.

Agenda Ref.6. : Policy Review Feedback

1. Policy Reviews

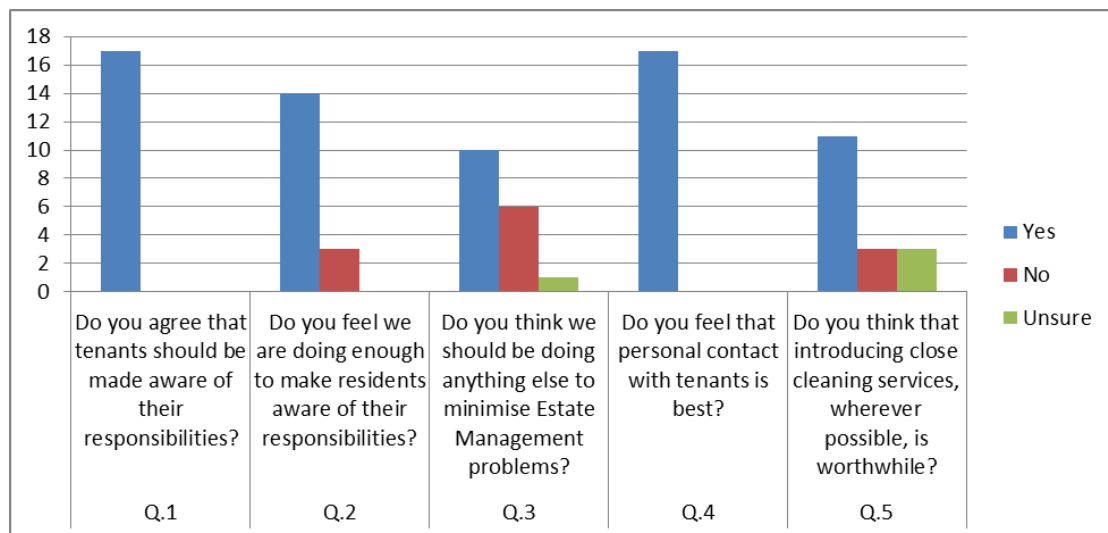
Background

At the Housing Management Sub Committee meeting held on Wednesday 25th July 2018, Committee considered three revised policies and approved them for consultation.

Details of each policy together with a questionnaire for return to us were sent to a random selection of tenants. One hundred and fifty tenants were selected for the Anti-Social Behaviour and Estate Management Policies. For the Rent Setting Policy, five hundred tenants were selected.

(a) Estate Management Policy (Appendix No.1)

- 17 responses were received.
- 15 positive responses overall



Comments provided;

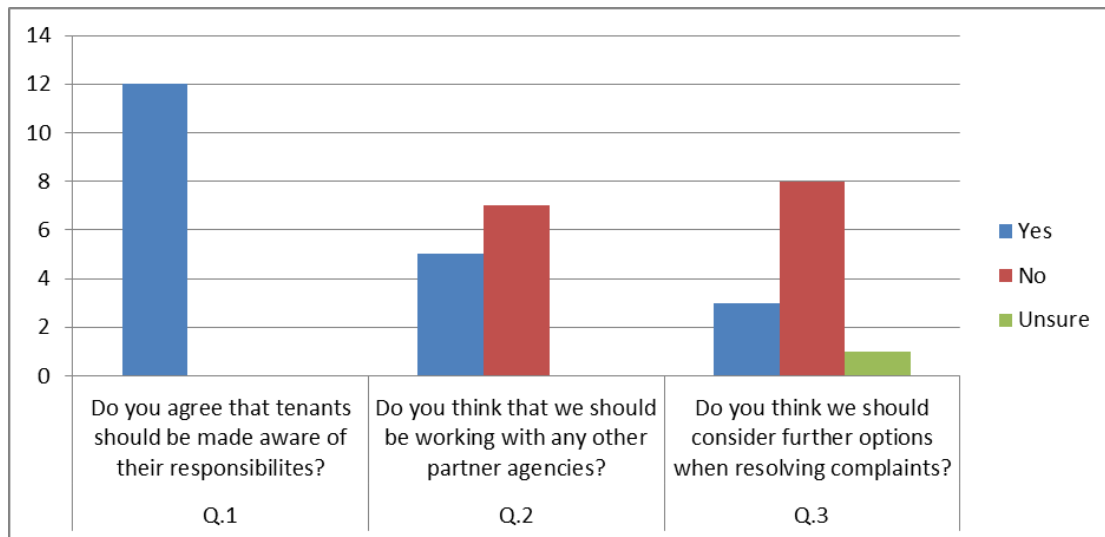
- Q.2 Further inspections required to see if tenants and private owners are complying.
- Q.3 Comments;
 - More dog litter bins.
 - More spot checks.
 - Close spokesperson – (tenant from close).
- Q.5 Comments;
 - Not if it's costly service to the tenant. Rents are expensive enough but if it's free then yes 100%.
 - Would it be cheaper employing own staff on an 11 month contract, also reducing unemployment in area.

Recommendation

Committee are requested to consider the feedback received and endorse the implementation of the policy.

(b) Neighbour Disputes and Anti-Social Behaviour (Appendix No. 2)

- 12 responses were received.
- 11 responses were positive overall.
- 1 response was unsure.



Comments provided;

- Q.2 Local elected councillor.
- Q.3 Take people seriously.

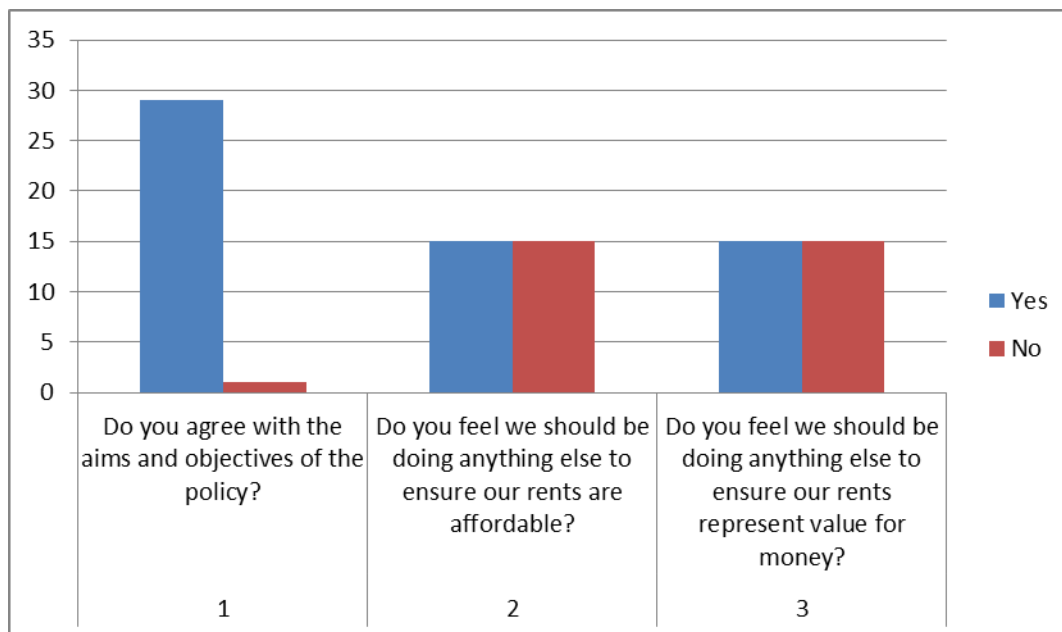
In addition, this policy was considered by our residents Focus Group who were happy with the revisions and contents.

Recommendation

Committee are requested to consider the feedback received and endorse the implementation of the policy.

(c) Rent Setting Policy (Appendix 3)

- 30 responses received
- 1 response did not agree with the aims and objectives of the policy. Did not feel comparing rent with other landlords is working and is not helping people who work and can't claim benefits. Also commented that wages don't rise each year.
- 1 other response was to freeze rents as wages don't increase every year.



Recommendation

Committee are requested to consider the feedback received and endorse the implementation of the policy.