

Our vision

*Improving homes and
lives in our
communities*



Progressive

We innovate, adapt to change and aspire to always improve. We are inclusive and promote equality of opportunity in our organisation and in our local communities.



Collaborative

We communicate and work together across our teams to achieve our objectives. We work with our customers to build better services.



Resilient

We support each other to bounce - back from difficult experiences quickly and deal with new challenges constructively. We support our customers when they need our help.

Our values



Trusted

We follow the rules and keep our promises. Our customers believe what we say.



Excellent

We always aim to deliver high standards in everything we do. We want the best service we can provide for our customers.

