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| Williamsburgh Housing Association wishes to compare your experience, skills and knowledge with its requirements. You should, therefore, try to show in the following part of the form how you satisfy these. This does not have to be from paid work but can be from other experience. The Selection Panel may consider candidates who do not meet all the requirements, therefore please complete all sections as appropriate. |

| ESSENTIAL REQUIREMENTS - EXPLAIN HOW YOU MEET THIS CRITERIA**(Provide specific demonstrable examples of how you meet each criterion)** |
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| Experience in the delivery of Maintenance related services relating to domestic properties. |   |
| Ability to demonstrate knowledge of Health and Safety when delivering repairs services in occupied and void properties. |  |
| Ability to demonstrate knowledge of legal requirements relating to areas of compliance within social rented properties, e.g. Gas, Fire Safety, Asbestos etc. |  |
| Ability to demonstrate knowledge of the regulatory requirements for maintenance services in social housing including SHQS, Net Zero and EESSH. |  |
| Experience in the Performance Management and Quality Control of Contractors relating to Maintenance services. |  |
| Ability to demonstrate knowledge of Asset Management and how this impacts on stock condition and programmes of component replacement works. |  |
| Experience of working in an environment where there is a strong commitment to the delivery of excellent customer services. |  |
| Flexible in approach to work and ability to plan and prioritise workloads to effectively manage conflicting priorities. |  |
| Ability to meet the practical requirements of the post, including flexibility relating to attending meetings and events related to the role. |  |
| Excellent IT and numeracy skills including proficiency in MS packages and bespoke operational databases. |  |